

QUALITY AND ENVIRONMENTAL POLICY

The Town Hall of Castelló d'Empúries, aware of the growing environmental problems, sees the need to develop new management tools to make compatible the use of the littoral and the conservation of the environment.

Due to the rise of the touristic activity and the number of the visitors that year after year use Empuriabrava's beach, as well as the importance of fulfill the requirements of our interested parties through the supply of goods, services and quality infrastructures, the Town Hall decide to establish a new Beach Management System. This system will cover the needs of the tourists by providing quality goods, services and infrastructures. All according to the characteristics of the environment and the people influx.

In order to satisfy the tourists and the neighbors regarding the environmental issues, the Town Hall has introduced, in the general politic management framework, a new Management System for Empuriabrava's beach. This Management System is regulated by the regulation (CE) 1221/2009, modified by 1505/2017 and modified also by 2026/2018, according to the rule ISO 13009:2016 of Requirements and recommendations for beach management according to the rule ISO 14001:2015.

The Town Hall of Castelló d'Empúries, as a first step to achieve this goal, adopts this Quality and Environmental Policy compromising itself to protect the environment and the effect of climate change by preventing the contamination and improving the environment and the services of all the beach activities; as well as minimize the potential environmental impacts of development activities. Moreover, the Town Hall will supply the beach with adapted showers and facilities for disabled people.

Because of that, the Quality and Environmental Policy of the Town Hall of Castelló d'Empúries is based on the performance of these principles:

- Satisfy and loyalty the users of the beach.
- Protection of the environment.
- Ensure high quality services.
- To guarantee the conservation of the natural values as much as possible.
- Use rationally and efficiently natural resources: raw material and energy.
- Take care in a proper way of the waste produced by any activity of the Town Hall.
- Control and minimize the actions and the accidents that could involve a degradation of the environment.
- Guarantee the prevention of the contamination and the hygienic and sanitary risks associated to the beach activities.
- Establish concrete targets and objectives in order to make a commitment with the constant improvement of the quality and environmental development and of the hygienic and sanitary risks associated with the beach activities.
- Fulfill all the applicable legal requirements (environmental and others).
- Purchase furniture and improve the infrastructures to facilitate the access of disabled people to the beach.

This Quality and Environmental Policy is part of the general culture of the Town Hall of Castelló d'Empúries, and it is accepted and understood for all the staff taking part in the management of Empuriabrava's beach. Because of that, the Mayor's Office considers essential the implication of all the staff in order to achieve an efficient Management System of Quality and Environment.

The Mayor: Anna Massot i Font